

Purchase New Card or Pass

- 1-way Pass
- All-day Pass
- 7-day Smart Card
- 31-day Smart Card

- Select purchase with the corresponding number button
- Insert payment
- Wait for card to be issued and keep receipt

Must have pre-issued Reduced Fare Card to access TVM. See information about Reduced Fare cards on the back of the brochure.

Reload Pass or Add Value to Existing Card

- Tap TVM with Smart Card
- Select desired transaction with corresponding number button
- Insert payment
- Wait for confirmation and keep receipt



850.891.5200



Talgov.com/BusPass



Facebook.com/RideStarMetro



StarMetro.CustomerService@Talgov.com

Customers eligible for discounted fare must visit the Information Booth at C.K. Steele Plaza, M-F, 10a.m.-3p.m., with their valid I.D. to purchase and set up a Reduced Fare account.

HOW TO GUIDE

TVM

Ticket Vending Machine



Purchase • Swipe • Ride





Check Balance on Smart Card

- Go to [Talgov.com/eFare](https://www.talgov.com/eFare)
- Account must be set up, and your Smart Card must be registered.

HOW TO PURCHASE STARMETRO FIXED ROUTE FARE

Name	Ticket Type	Price	Farebox	TVM	Info Booth	eFare	TT/Moovit
7-day Smart Card	Card	\$10.00	N	Y	Y	Y	N
7-day Reduced Fare Smart Card*	Card	\$7.50	N	Y	Y	Y	N
31-day Smart Card	Card	\$38.00	N	Y	Y	Y	N
31-day Reduced Fare Smart Card*	Card	\$19.00	N	Y	Y	Y	N
1-day Pass	Magnetic Pass	\$3.00	Y	Y	N	N	N
1-day Reduced Fare Pass	Magnetic Pass	\$1.25	Y	Y	N	N	N
31-day Pass	Magnetic Pass	\$38.00	N	N	Y	N	N
31-day Reduced Fare Pass*	Magnetic Pass	\$19.00	N	N	Y	N	N
7-day Pass	Magnetic Pass	\$10.00	N	N	Y	N	N
7-day Reduced Fare Pass*	Magnetic Pass	\$7.50	N	N	Y	N	N
Reduced Fare Senior Single Ride**	Ticket	\$0.60	Y	N	N	N	N
Reduced Fare Youth Single Ride**	Ticket	\$0.60	Y	N	N	N	N
Disabled Patron Single Ride**	Ticket	\$0.60	Y	N	N	N	N
Single Ride QR Code*	Mobile App	\$1.25	N	N	N	N	Y
Single Ride Reduce Fare QR Code*	Mobile App	\$.60	N	N	N	N	Y
1-day Pass QR Code*	Mobile App	\$3.00	N	N	N	N	N
1-day Reduced Fare Pass QR Code*	Mobile App	\$1.50	N	N	N	N	Y
7-day Pass QR Code*	Mobile App	\$10.00	N	N	N	N	Y
7-day Reduced Fare Pass QR Code*	Mobile App	\$7.50	N	N	N	N	Y
31-Day Pass QR Code*	Mobile App	\$38.00	N	N	N	N	Y
31-day Reduced Fare Pass QR Code*	Mobile App	\$19.00	N	N	N	N	Y
Stored Value Smart Pass	Smart Card	FREE	N	Y	Y	Y	N
Change Card	Ticket	FREE	Y	N	N	N	N
Transfer	Ticket	FREE	Y	N	N	N	N

* = Must get initial card and approval in person at booth.
 ** = Must show proof of disability and ID in person at booth.

SPECIAL PASSES

Name	New	Renew
Human Service Agency Bulk Pass Program	Eligible agencies can email request to Starmetropasses@talgov.com .	Eligible agencies can email request to Starmetropasses@talgov.com .
Veteran Pass	Must apply through Information Booth with proof of veteran's information.	Go to Information Booth or 555 Appleyard Drive, 10 a.m.-3 p.m., Monday-Friday, with your current veteran's card to get it exchanged for a new one.
Pink Card Holders	Must provide letter of disability issued from Social Security Office.	Go to Information Booth or 555 Appleyard Drive, 10 a.m.-3 p.m., Monday-Friday, with your old pink card filled out with authorized signature and cardholder signature to get it exchanged for Smart Card.
Honored Citizen VIP Cards	Must apply through Information Booth. Must be a Dial-A-Ride customer over 60 years old.	Go to Information Booth or 555 Appleyard Drive, 10 a.m.-3 p.m., Monday-Friday, with your old VIP/Honor citizen card to get it exchanged for a new one.
Star Card-K-12 Fare Free Program	Visit Talgov.com/StarProgram or email StarProgram@Talgov.com for more details.	Visit Talgov.com/StarProgram or email StarProgram@Talgov.com for more details.